

RELAX

YOU'RE COVERED

A COMPETITIVELY PRICED INSURANCE POLICY
SPECIALLY DESIGNED TO PROVIDE COVER FOR BOTH
CONVENTIONAL AND COMBINATION OIL-FIRED BOILERS.



An Insurance
Arranged with



YOU KNOW WHERE TO TURN



Answering a need

MODERN BOILERS are designed and built to the highest standards, combining science and technology to produce units that give years of efficient performance.

Even with this reliability there are still occasions when the

unexpected may happen and the boiler will break down and need to have components replaced.

TOTALCare provides protection on an annual basis against the costs of replacing components that may have failed along with the

associated labour charges.

The cover is available for both conventional and combination oil fired boilers which have been annually serviced.

The **TOTALCare** policy is as simple as we can make it, both in its terms and ease of operation. There are only two premium levels and, as you can see, the application form attached takes only a few moments to complete.

TOTALCare is devised by Berry Birch & Noble and arranged with Norwich Union, one of the UK's largest and most respected insurers. It offers you protection against unforeseen and costly repair bills and is renewable annually.



What does TOTALCARE insurance cover?

- Conventional and combination boilers, provided they are under 200,000 BTU/hr (60 kW).
- All components within the boiler casing, including the water jacket or heat exchanger.
- The water circulating pump, time clock and motorised valves.
- The cost of replacing any part

of the equipment covered following a breakdown, including associated labour, subject to a maximum sum insured of £750 for any one claim.

- A condition of the **TOTALCare** policy is that the equipment is serviced annually by a reputable service organisation.

What it costs

What is excluded?

- The first £20 of any claim.
- The water jacket or heat exchanger once the boiler reaches 15 years of age and thereafter.
- The lighting up, turning off or adjustment to time switches and controls, except when caused by breakdown.
- Boilers which are over 20 years old on entry.
- Any work caused by failure of the public supply of water or electricity.
- Any consequential loss, however caused.

What to do in the event of a breakdown

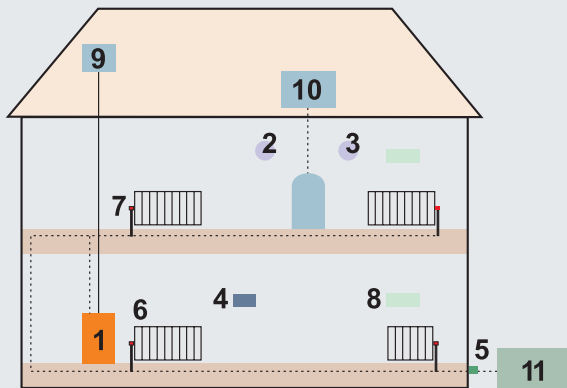
Simply call the company who service your boiler. They will arrange for repairs to be carried out as quickly as possible. Once the repair has been carried out to your satisfaction, you should pay for the work and send the original or a copy of the invoice to Berry Birch & Noble, who administer your policy on behalf of Norwich Union. You will then be reimbursed according to the terms of the policy.

There are just two premium levels which cover most types of oil-fired boiler.

Annual Premium

Conventional oil boiler	£75
Combination oil boiler	£110
Full System Cover additional	£30

This covers radiators, valves, thermostats, expansion tank and plastic oil tank (not contents)



TOTALCARE Boiler Insurance Cover

1 Boiler components	3 Motorised valve
2 Water circulating pump (or warm air fans)	4 Time clock/programmer
	5 Fire safety valve

Optional extra **Full System Cover** (additional £30)

6 Radiators	9 Expansion tank
7 Radiator valves	10 Plastic cold water storage tank (incl. thermostatic) (not feeds, valves or outlets)
8 Thermostats	11 Plastic oil tank (not contents)

No refund of any part of the premium will be made in the event of cancellation, but insurance cover is normally transferable to a new owner provided the consent of the insurer is obtained.

This leaflet contains a brief summary of the cover provided by the TOTALCare policy. A copy of the full terms and conditions is available from

Berry Birch & Noble
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FREEPOST MB1221
WEST WICKHAM
BR4 0BR
Tel: 020 8777 7778.

The cover and premiums shown are those applicable on 1 March 2002 and include Insurance Premium Tax.

Berry Birch & Noble Insurance Brokers Ltd is a member of the General Insurance Standards Council (GISC) and the British Insurance Broker Association (BIBA).